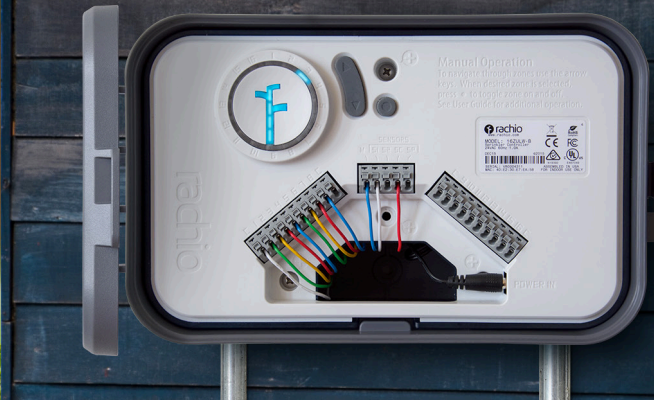


DEVICE LOOKUP QUICK REFERENCE



Rachio Remote Access and Device Lookup

After installing a Rachio Smart Sprinkler Controller and sharing access with your company, technicians can use phones or laptops to search for and operate client controllers from anywhere using Remote Access and Device Lookup.

What is Rachio Remote Access?

After a homeowner shares access to their Rachio controller, Remote Access allows the technician to operate the controller from any smartphone or web browser. Whether on the road, in the office or in the client's yard, there is no need to be physically present at the controller to trigger zones or test the system.

What is Rachio Device Lookup?

Use Device Lookup to search for any shared Rachio controller. Controllers will appear in the Device Lookup screen only after they have been shared with your company Rachio account.

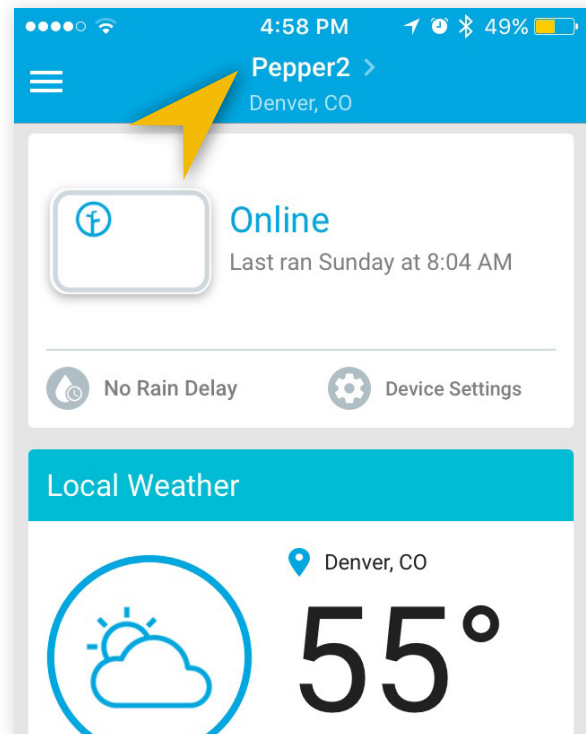
How do I use Rachio Device Lookup?

1. Sign in to the Rachio app using your company Rachio account information.

Username: _____

Password: _____

Tap the device name at the top of the dashboard.



How can I search for a Rachio controller using Device Lookup?

Device Lookup allows you to search for shared Rachio controllers using the following criteria:

- Device owner's full name
- City
- State
- Device status
- Device name

Search		
✓ Pepper2	ONLINE	0.2 miles
Emilio , Denver, CO		
Showing 14 Devices		
Rachio-C736D9	OFFLINE	0.0 miles
Emilio , Denver, CO		
Rachio-DB42BE	OFFLINE	0.5 miles
Emilio , Denver, CO		
Rachio Office	OFFLINE	0.5 miles
Emilio , Denver, CO		

What can I do with a controller using Remote Access?

After selecting a controller, a technician can:

- View information about the controller (status, owner, and location)
- Show the device's location on a map for directions
- Switch to control the selected device

Devices		
Search		
J		
Jackie	ONLINE	1.0 miles
Denver, CO		
C		
clay kraus	OFFLINE	20.8 miles
Parker, CO		
E		
emil motycka	STANDBY	29.9 miles
Longmont, CO		
J		
jeremy	ONLINE	30.0 miles
Longmont, CO		